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AirAsia Indonesia Flight QZ8501

Issued at 11:40PM (GMT+8) on 28th December 2014

Earlier in Surabaya, the management of AirAsia along with the Governor of East Java, National Search and Rescue Agency of Republic of Indonesia (BASARNAS), Airport Authority of Indonesia, Airport Operator (Angkasa Pura I) met with the members of the families to update them on the latest developments and reconfirmed their commitment to providing assistance in every possible way.

Sunu Widyatmoko, CEO of AirAsia Indonesia said, "We are deeply shocked and saddened by this incident. We are cooperating with the relevant authorities to the fullest extent to determine the cause of this incident. In the meantime, our main priority is keeping the families of our passengers and colleagues informed on the latest developments."

"We will do everything possible to support them as the investigation continues and have already mobilized a support team to help take care of their immediate needs, including accommodation and travel arrangements. A briefing center has also been set up in Surabaya for the families."

For the families in Singapore, there is also an emergency briefing room at Changi International Airport Terminal Two, where AirAsia Indonesia will be providing regular updates.

We have also established an Emergency Call Centre that is available for those seeking information about relatives or friends who may have been on board the flight. The number is **+622129270811**.

At this time, search and rescue operations are being conducted, under the guidance of National Search and Rescue Agency Republic of Indonesia (BASARNAS). AirAsia Indonesia is cooperating fully and assisting the investigation in every possible way.

The aircraft was an Airbus A320-200 with the registration number PK-AXC. There were 155 passengers on board, with 137 adults, 17 children and 1 infant. Also on board were 2 pilots and 4 cabin crew and one engineer on board.

The captain in command had a total of 20,537 flying hours of which, 6,100 flying hours were with AirAsia Indonesia on the Airbus A320. The first officer had a total of 2,275 flying hours with AirAsia Indonesia.

We will release further information as soon as it becomes available and our thoughts and prayers are with those on board QZ8501.

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The aircraft was an Airbus A320-200 with the registration number PK-AXC. There were 155 passengers on board, with 137 adults, 17 children and 1 infant. Also on board were 2 pilots and 4 cabin crew and one engineer on board.

The captain in command had a total of 20,537 flying hours of which, 6,100 flying hours were with AirAsia Indonesia on the Airbus A320. The first officer had a total of 2,275 flying hours with AirAsia Indonesia.

We will release further information as soon as it becomes available and our thoughts and prayers are with those on board QZ8501.

Note to Editors: We ask that members of the news media do not call the AirAsia Emergency Call Centre, as this line is reserved for family members seeking information about those who may have been on board. For media enquiries please call +622129270831.

Issued at 6:50PM, 28 December 2014

AirAsia Indonesia regrets to confirm that **flight QZ8501 from Surabaya to Singapore** has lost contact with air traffic control at 07:24 (Surabaya LT) this morning. The flight took off from Juanda International Airport in Surabaya at 0535hours.

The aircraft was an Airbus A320-200 with the registration number PK-AXC. There were two pilots, four flight attendants and one engineer on board.

The captain in command had a total of 6,100 flying hours and the first officer a total of 2,275 flying hours

There were 155 passengers on board, with 138 adults, 16 children and 1 infant. Also on board were 2 pilots and 5 cabin crew.

Nationalities of passengers:

1 Singapore
1 Malaysia
3 South Korea
1 United Kingdom
149 Indonesia

Nationalities of crew:

1 France
6 Indonesia

At this time, search and rescue operations are being conducted under the guidance of The Indonesia of Civil Aviation Authority (CAA). AirAsia Indonesia is cooperating fully and assisting the investigation in every possible way.

The aircraft was on the submitted flight plan route and was requesting deviation due to enroute weather before communication with the aircraft was lost while it was still under the control of the Indonesian Air Traffic Control (ATC).

The aircraft had undergone its last scheduled maintenance on 16 November 2014.

AirAsia has established an **Emergency Call Centre** that is available for family or friends of those who may have been on board the aircraft.

Family members of QZ8501, please contact:

Malaysia: +60 3 21795959
Indonesia: +62 2129270811
Singapore: +65 63077688
Korea: 007 98142069940

Note: Hotline is strictly for family members only

AirAsia will release further information as soon as it becomes available. Updated information will also be posted on the AirAsia website, www.airasia.com.

Note to Editors: We ask that members of the news media do not call the AirAsia Emergency Call Centre, as this line is reserved for family members seeking information about those who may have been on board.

Issued at 1:50PM, 28 December 2014

AirAsia Indonesia regrets to confirm that **flight QZ8501 from Surabaya to Singapore** has lost contact with air traffic control at 07:24 (Surabaya LT) this morning. The flight took off from Juanda International Airport in Surabaya at 0535hours.

The aircraft was an Airbus A320-200 with the registration number PK-AXC. There were two pilots, four flight attendants and one engineer on board.

The captain in command had a total of 6,100 flying hours and the first officer a total of 2,275 flying hours

There were 155 passengers on board, with 138 adults, 16 children and 1 infant. Also on board were 2 pilots and 5 cabin crew.

Nationalities of passengers and crew onboard are as below:

1 Singapore
1 Malaysia
3 South Korea
1 France
156 Indonesia

At this time, search and rescue operations are being conducted under the guidance of The Indonesia of Civil Aviation Authority (CAA). AirAsia Indonesia is cooperating fully and assisting the investigation in every possible way.

The aircraft was on the submitted flight plan route and was requesting deviation due to enroute weather before communication with the aircraft was lost while it was still under the control of the Indonesian Air Traffic Control (ATC).

The aircraft had undergone its last scheduled maintenance on 16 November 2014.

AirAsia has established an **Emergency Call Centre** that is available for family or friends of those who may have been on board the aircraft. The number is: **+622129850801**.

AirAsia will release further information as soon as it becomes available. Updated information will also be posted on the AirAsia website, www.airasia.com.

Note to Editors: We ask that members of the news media do not call the AirAsia Emergency Call Centre, as this line is reserved for family members seeking information about those who may have been on board.

Issued at 12:46PM, 28 December 2014

AirAsia Indonesia regrets to confirm that flight QZ8501 from Surabaya to Singapore has lost contact with air traffic control at 07:24hrs this morning.

At the present time we unfortunately have no further information regarding the status of the passengers and crew members on board, but we will keep all parties informed as more information becomes available.

The aircraft was an Airbus A320-200 with the registration number PK-AXC.

At this time, search and rescue operations are in progress and AirAsia is cooperating fully and assisting the rescue service.

AirAsia has established an **Emergency Call Centre** that is available for family or friends of those who may have been on board the aircraft. The number is: **+622129850801**.

AirAsia will release further information as soon as it becomes available. Updated information will also be posted on the AirAsia website, www.airasia.com.

Note to Editors: We ask that members of the news media do not call the AirAsia Emergency Call Centre, as this line is reserved for family members seeking information about those who may have been on board.

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Media queries

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