



[Home](#) > AirAsia Indonesia Flight QZ8501

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As of 29 December 2014 10.30 AM LT (GMT+7)

AirAsia Indonesia has received confirmation from The National Search and Rescue Agency Republic of Indonesia (BASARNAS) that an international search and rescue mission from Indonesia, Singapore and Malaysia has been mobilized in the search of flight QZ8501. The mission in Surabaya has resumed today at 06.00 AM LT (GMT+7).

AirAsia Indonesia continue to support these efforts and has been actively cooperating with the search and rescue authorities.

AirAsia Indonesia's primary focus remains on the families and Sunu Widyatmoko. Chief Executive Officer of AirAsia Indonesia is currently stationed at the family centre in Surabaya. We have been keeping the families updated on the search and rescue efforts as well as provide emotional support. Another group of AirAsia officials are providing the same to the families based in Singapore.

An emergency call centre has been established and available for families seeking information. The number is **+622129270811** or **031-8690855** or **031-2986790** (Surabaya).

Family members of QZ8501, please contact:

Malaysia: +60 3 21795959

Indonesia: +62 2129270811

Singapore: +65 63077688

Korea: 007 98142069940

Note: Hotline is strictly for family members only

We will release further information as soon as it becomes available and our thoughts and prayers are with those on board QZ8501.

Note to Editors: We ask that members of the news media do not call the AirAsia Emergency Call Centre, as this line is reserved for family members seeking information about those who may have been on board.

Read all press releases:

[28 Dec 2014](#) | [29 Dec 2014](#) | [30 Dec 2014](#) | [31 Dec 2014](#)

Media queries

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